

# Training Outline

The training outlined below is a **PROVEN, SUCCESSFUL FORMULA**

## **HOSPITALITY COMPUTER SOLUTIONS WILL NOT SKIMP ON ANY PART OF THE INSTALLATION OF THE SYSTEM.**

The installation process is:

### **DECISION ON LIVE DATE**

The "LIVE" date is the date on which the site will be using the POS system for REAL.

### **SITE SURVEY**

A few days after signing the agreement, a 3-5-hour meeting to gather all information we need to build your database

### **STAFF TRAINING**

Every staff member will be instructed on the proper use of the Point-of-Sale System (even the cooks).

### **MANAGER TRAINING**

Supervisors, managers, owners, and bookkeepers are trained on the back office of the POS system.

### **HARDWARE INSTALLATION**

Hardware installation takes approximately 4-14 hours. During that time, the installer will be placing the equipment and hooking up the connections. We will also "tidy" up the homes of the terminals (hiding wires, etc.).

### **LIVE SUPPORT**

Your project manager will be on site for approximately two days during meal shifts. We will help the managers and owners make changes to the system.